

C04 – Spectator & Guest Code of Conduct

Effective date	Thursday October 8th 2026
Version	1.0
Approved by	Sydney Outfielders Committee on Wednesday October 7th 2026.
Next review by	August 2027
Document status	Approved

Sydney Outfielders is built on a community-before-competition ethos. Guided by our principle of All Genders. All Abilities. All Welcome., we aim to provide a safe, inclusive and social environment where everyone can participate, learn, connect and enjoy softball. This Code applies to friends, family members, supporters, former players, carers, child spectators, dog handlers and other non-playing visitors to a Sydney Outfielders game or activity.

SPECTATOR AND GUEST CODE OF CONDUCT

As a spectator or guest, I agree to comply with this Code and applicable Association and venue directions, and to:

1. Treat all players, captains, umpires, volunteers, Committee members, venue representatives and fellow spectators with dignity, courtesy and respect, regardless of gender, identity, ability, background, experience or skill level. Encourage fair play, effort and positive participation by both teams.
2. Refrain from abuse, booing, sledging, taunting, ridicule, intimidation, threats, bullying, discrimination, harassment (including sexual harassment), vilification, victimisation, violence, deliberately endangering others, and offensive, discriminatory, abusive or aggressive language or gestures.
3. Respect umpire decisions and refrain from entering the field, approaching umpires during live play, arguing calls from the sideline, or coaching, directing or criticising players unless formally authorised in an Association or team role.
4. Remain outside playing fields, dugouts, warm-up zones, equipment areas, first-aid areas and safety exclusion zones unless authorised. Follow reasonable directions from umpires, captains, Committee members and venue representatives; avoid interfering with live play, equipment, scoring, player movement or game operations; and comply with venue rules concerning alcohol, smoking, vaping, glass, access, photography and other local conditions.
5. Acknowledge that Association membership and playing participation are restricted to people aged 18 or over, and that under-18s may attend only as spectators or guests where permitted, without acquiring membership or playing rights. If supervising a child, maintain active supervision at all times, keep them clear of playing, warm-up, equipment and first-aid areas, and prevent them from handling or using softball, team or Association equipment. Understand that Sydney Outfielders provide no child-minding or parental supervision and that children who cannot be safely supervised or comply with these requirements must be moved away from the playing area or leave the venue.
6. Bring animals only where permitted by venue and field rules, having checked applicable conditions. Keep dogs on a lead and under the effective control of a capable handler, except where an alternative arrangement is necessary for an assistance animal, subject to applicable law and safety requirements. Keep dogs outside playing fields, dugouts, warm-up zones, equipment and first-aid areas; prevent disruption, unwanted approaches and hazardous tethering; and provide appropriate water, shade, care and waste collection.
7. Immediately relocate or remove any dog that is aggressive, distressed, persistently noisy, distracting, poorly controlled or creates a safety, access or inclusion concern, or when reasonably directed by an authorised official.
8. Accept responsibility for my conduct and any child or animal under my supervision. Acknowledge that a team is not automatically responsible for a guest's independent conduct unless a member encourages, participates in or unreasonably refuses to address it.
9. Raise serious safety or conduct concerns through the appropriate Association pathway and cooperate respectfully with reasonable directions and any subsequent Association process.

Breaches and enforcement

Breaches of this Code may be managed under the Competition Rules or the Association's complaints and disciplinary processes. Sydney Outfielders reserves the right to ask or direct any spectator or guest to leave an Association game, activity or associated area at any time, including without prior warning, for safety, conduct, inclusion, game operations, venue compliance or any other reasonable Association purpose.

Failure to comply with a direction to leave may result in further action, including restrictions on attendance at future Association activities.

VERSION CONTROL

This version history records substantive changes to this document. Minor editorial corrections need not create a new approved version unless they alter meaning.

Version history

Version	Effective date	Change description	Author	Approval
1.0	8th October 2026	First Issue	Sydney Outfielders Committee	TBC